

Common Q & A

Q: I didn't send a copy of my horse's papers, NRHA papers, or my NRHA membership card with my entry, will my entry still be processed?

A: Yes. You can mail or fax in your papers or take them to the show office at the show.

Q: I forgot to mark a class on my Classic entry, do I have to submit a new entry form?

A: No. With all classic entries, we check eligibility on ALL classes so we will add you to the correct classes. Please be sure and verify your entries when you check in. For ancillary entries, please use our online system or send an email to info@nrbc.com to add/remove classes.

Q: I will be stalled with my trainer. Can I go ahead and order a stall now and pay for it, or do I need to wait until he does his stall order? I don't want to cause confusion for the show office.

A: Yes. Even the most conscientious trainer can miss a stall occasionally. Filling out a separate stall form will add it to your tab. Once your trainer has sent it in and paid for it, then it will be removed from your tab. Please use registered names and not barn names so we can avoid duplicate stalls.

Q: I filled out my entry form online but didn't include a payment. Will my entry still be processed?

A: No. Without payment, an entry is not considered complete.

Q: When is the draw?

A: The Classic draw will be on Thursday, April 4. The Challenge and Ancillary draws will be at noon the day prior to the class.

Q: Can we bring our own shavings?

A: No. Shavings should be pre-ordered online from Expo Square Bedding and Feed. Arrivals estimated to arrive after 6 pm must pre-order shavings. Prices for bedding can be found on their website at <https://expobeddingfeed.company.site/>.

Q: Is the video monitor fee per class or per each run? The classic for example - if you make the finals then would that be three \$15 fees for the Classic? How do I determine what to pay?

A: The video fee is once per run except for the Classic. The NRBC Classic horses pay one video fee for all the runs involved.

Q: Since I'm entering the Classic and some ancillary classes, are the office and drug fee paid once or twice?

A: You only owe one Office/Security and Drug Fee per horse.

Q: Can I go ahead and send two checks at the same time for Classic payment 1 & payment 2 + Ancillary fees so it will be in the office and not be late?

A: Yes, you can send your second payment as well as the Ancillary and we will hold it until March 15th when the 2nd payment and Ancillary entries are due.

Q: Do I need to have my trainer get my paid warmups or can I request those on my own?

A: Please communicate with your trainer about this. We will accept them from either of you. Please note that paid warm-up spots will be reserved according to sponsorship level. The sponsors in the top category are given first preference and so on down the levels

Q: What are the due dates for the forms?

A: Open Classic 1st payment of \$800 due February 15th; 2nd payment of \$1,155 due March 15th
Non Pro Classic 1st payment of \$450 due February 15th; 2nd payment of \$755 due March 15th
Ancillary and Youth entries due March 15th
Stall Request Form due March 15th
Paid Warm-up due March 15th

Q: Are stalls refunded if not used?

A: Stalls are refunded only if canceled, in writing, by April 1st. You will be responsible for paying for any stalls ordered that are not canceled by April 1st.

Q: Are there refunds on Classic entries?

A: No. There are no refunds on Classic or Classic Challenge entries.

Q: Are there refunds on Ancillary and Youth entries?

A: Yes. All but a \$25 office fee will be refunded per scratch occasion. With the exception of the Youth, Rookie, and Limited Non Pro. No refunds on any classes will be remitted after the draw.

Contact us for any other questions:

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